

A two hour workshop for public service providers



How to Communicate with People Who Have a Low English Level



How does it feel to listen to a language you can hardly speak? You'll find out.



Learn 15 improvements you can make to how you communicate



Practice speaking in a way that is simple but doesn't sound patronising.



"Excellent training, I wish it was compulsory for all the medical, statutory and voluntary sector. I will recommend it to everyone!" Alessandra Mondin

www.englishunlocked.co.uk 

Here to help you engage better with international clients and colleagues.

Equality, Diversity and Inclusion training



How to support colleagues whose first language isn't English



What is so hard about English?
Learn about hidden difficulties experienced by colleagues



Learn how not to sound like a 'wall of noise'



Practical tips for colleagues and managers to communicate inclusively with employees.



"I wish this training had been available for my colleagues when I started working in the UK."

James Jeremiah Gacis, from The Philippines

English Unlocked is here to help you 'unlock your English.'

Get in touch to learn more- info@englishunlocked.co.uk

A workshop for public service providers-



How to Work Effectively with Interpreters

This bespoke course includes-



How to book good quality interpreters



How to make accurate interpretation more likely



The surprising truth about interpreter qualifications



How and when to complain about an interpreter



Interpreting is a difficult job. Let's make it easier by training the staff who work with interpreters to do so smoothly and expertly.

Click [here](#) to learn more or send us an email at info@englishunlocked.co.uk

A two hour workshop for front-facing staff



How to Use Google Translate in the Workplace



Learn your way around this amazing app. Do you know all the things it can do?



Learn why it often goes wrong, and how to make mistranslations less likely.



Includes a tool for deciding when to use Google Translate and when not to.



"This was a great course to debunk the mysteries and vagaries of using Google Translate." Erica Williams

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Here to help you engage better with international clients and colleagues.

A 90 minute webinar for mid and high-level managers.



How to Spot Hidden Talent of Candidates from Outside The UK



How to word a job description for improved Equality Diversity and Inclusion.



How to tell when foreign candidates are underselling themselves.



How to ask interview questions which enable them to shine.



How to tell if a candidate's English is good enough.



73% of employers report that refugees have higher retention rates than other hires. Why not refresh your recruitment practices so that foreign candidates have a chance to shine?



Here to help you engage better with colleagues and clients whose first language isn't English.

Equality Diversity and Inclusion workshop-

Humour and Politeness In the Culturally Diverse Workplace

(because workplace inclusion matters.)



Humour varies accross culture, and so does politeness. How can you be humourous and respectful in a way that lands with everyone?



Find out which types of polite language actually make you harder to understand for non-native English speakers, and what to say instead.



Learn why deadpan jokes and sarcastic remarks can be hard for non-Brits to understand. Which types of humour are a safer bet?



Hosted by-

Shelley Purchon

Director of English Unlocked

Dr Maame Nikabs

Director of LingLab Consult


Coming in August 2023-




Job seeking tips for Hong Kongers in the UK

This two hour course will cover-

 How is British workplace culture different from Hong Kong?

 How does this affect the way you apply for jobs?

 How can you demonstrate your strengths and skills?

 How are UK job interviews different from Hong Kong?



If you feel that your skills are being missed by British interviewers, this course will help.



Department for Levelling Up,
Housing & Communities





A one hour workshop for primary and secondary teachers

How to Communicate with EAL parents at a parents' evening



How does it feel for a parent who cannot speak the teacher's language?



Learn practical tips by watching a role play in Spanish.



Practice speaking in a way that is simple but doesn't sound patronising.



"The most useful training I have received in a long time."

Kimberley Mullick, Joint Deputy Headteacher
Archibald First School

www.englishunlocked.co.uk

This one hour workshop works best face to face.
Get in touch to find out more-
info@englishunlocked.co.uk



A one hour workshop for primary teachers-

How to be understood by EAL children



Listen to a storybook being read in another language, and try to understand.



Notice which things help you understand and what gets in the way.



Learn to give clear classroom instructions and read engaging stories to EAL children.



"The course gave me strategies I could use straight away to improve my practice."

Richard Corbishley, Year 3 teacher

www.englishunlocked.co.uk

This one hour workshop works best face to face.
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info@englishunlocked.co.uk

From a former English teacher and copywriter



One-to-one Coaching for Comms Writers

Can readers with an intermediate English level understand your message? Rewrite it with Shelley Purchon. This package includes-



An initial appraisal with bespoke recommendations



A free copy of Shelley's eBook '5 Steps to Clearer Writing'



A one hour consultation. How can your writing be clearer?



An appraisal of whatever you write next (up to 200 words)



**When writing for a diverse audience, remember-
If it's clear enough for learners of English, it's clear
enough for everyone.**

info@englishunlocked.co.uk



A one hour course for health and social care researchers

How To Word Things For Diverse Patient And Public Involvement



How can you catch (and hold) the attention of readers who are learning English?



If it's clear enough for a learner of English, it's clear enough for everyone.



Learn four simple ways to improve the accessibility of health communication.



"Amazed at how much was covered in such a short space of time! Will change the way I write posts from now on, for everyone." Justine Smith, NIHR

www.englishunlocked.co.uk

Unlock your English when writing Comms and get a wider range of respondents.

Flexible learning at a time that suits you-



eLearning by English Unlocked



For healthcare providers-

How to communicate with patients who speak English as an Additional Language



For all public service providers-

How to work effectively with interpreters



You can enroll straight away on an eLearning course by visiting the English Unlocked website

<https://englishunlockedtraining.co.uk/>

*Get in touch if you would like to purchase a course for your whole workforce-
info@englishunlocked.co.uk*